



Most sites are hosted on a shared server like GoDaddy, Hostgator, 1&1, and Bluehost. Our VPS (Virtual Private Server) allows your site to outperform these shared hosting solutions with faster load times and easier navigability thus putting your site above that of your competition. If you have ever seen a site take 10 seconds or more to load, this is often due to a shared web hosting plan. VPS hosting will provide your website with quick load times for better search engine optimization (SEO) and a better user navigation experience for your visitors. The VPS packages below are recommended for content management systems (CMS) and e-commerce websites running on Drupal, Wordpress, Joomla, Magento, OpenCart, and other similar platforms. If your site is a content management system or is database driven, you should definitely consider a VPS server. All of our VPS packages can include CMS maintenance, backups and updates (security, core, theme, widgets and plugins) to ensure that your website is always up-to-date and secure without risk.

**DOMAIN NAMES** - \$35 PER YEAR - Perdue Vision LLC will renew your domain name annually. We will let you know every year when it is time for renewal to ensure you want to keep the domain name or let it expire. Included with the domain name management we can forward the domain name, setup DNS, and adjust MX records per client request. You are the registrant and own your domain name. It is only in our account as we are the manager and technical contact. If you do not pay to renew the domain name, then we have the right to let it go or sell the domain to another client.

**EMAIL** - Perdue Vision LLC no longer offers email service. We do however setup emails in G-Suite (Gmail) for our customers because this is the most reliable email provider that we have found. G-Suite is also the easiest to setup and maintain across multiple devices and email clients. Setup and maintenance of these accounts are billed at our hourly rate of \$100 - \$130 per hour depending on level of support needed.

**VPS HOSTING OPTION A** - \$240 PER YEAR (\$20 a month) (MEDIUM BUSINESS/PERSONAL SIZED WEBSITES - LESS THAN 700 MB) Your site will be hosted on a VPS (Virtual Private Server). This is an optimized, fast loading website hosting solution. This hosting option does not include website backups, security updates, core updates, theme updates, widget updates, plug-in updates, and protection from malware. Should your site become hacked, attacked or have issues from not receiving maintenance or updates, the cost for repair is the client's responsibility and billed at our hourly rate of \$100 - \$130 per hour depending on level of support needed.

**VPS HOSTING OPTION B** - \$530 PER YEAR (\$44 a month) (MEDIUM BUSINESS/PERSONAL SIZED WEBSITES - MORE THAN 700MB) Your site will be hosted on a VPS (Virtual Private Server). This is an optimized, fast loading website hosting solution. Includes weekly backup of all the files and database of your site. If your website experiences a security breach such as malware, your site will be rolled back to the last backup and patched (may take longer than allotted capped hours and incur additional billing). Content and image updates to website included within allotted hours. cPanel is included and gives you complete control of your website hosting including access to files, databases, diagnostics and more (per client request). Please review "agreement formalities" to ensure client awareness. 30 minutes is allocated per website per month for technical, maintenance, and content updates. VPS hosting includes a free annual SSL certificate. Additional time over 30 allotted minutes is billed at an hourly rate of \$100 - \$130 depending on level of support needed. If you do not use your monthly 30 minutes a month, they do not roll over.

**VPS HOSTING OPTION C** - \$350 PER YEAR (\$29 a month) (SMALL BUSINESS/PERSONAL SIZED WEBSITES - LESS THAN 700 MB) Your site will be hosted on a VPS (Virtual Private Server). This is an optimized, fast loading website hosting solution. Includes weekly backup of all the files and database of your site. If your website experiences a security breach such as malware, your site will be rolled back to the last backup and patched (may take longer than allotted capped hours and incur additional billing). Content and image updates to website included within allotted hours. cPanel is included and gives you complete control of your website hosting including access to files, databases, diagnostics and more (per client request). Please review "agreement formalities" to ensure client awareness. 30 minutes is allocated per website per month for technical, maintenance, and content updates. VPS hosting includes a free annual SSL certificate. Additional time over 30 allotted minutes is billed at an hourly rate of \$100 - \$130 depending on level of support needed. If you do not use your monthly 30 minutes a month, they do not roll over.

**SHARED HOSTING OPTION D** - \$120 PER YEAR (\$10 a month) (Godaddy Shared Hosting Solution) Your site will be hosted on a shared hosting solution that provides great value for our price conscience clients. Website maintenance is not included however. If you have a cms website (Wordpress, Joomla and etc) we recommend getting a plan that includes maintenance. This hosting option does not include website backups, security updates, core updates, theme updates, widget updates, plug-in updates, and protection from malware. Should your site become hacked, attacked or have issues from not receiving maintenance or updates, the cost for repair is the client's responsibility and billed at our hourly rate of \$100 - \$130 per hour depending on level of support needed.

**PAUL PERDUE** CEO | paul@perduevision.com | 770.316.2812

**MATT SCHWARTZ** CUSTOM WEB DEVELOPMENT | matt@perduevision.com | 678.296.7305

**MONICA PERDUE** CREATIVE WEB DIRECTOR | monica@perduevision.com | 404.229.4240



### MAINTENANCE AGREEMENT

Contact Name \_\_\_\_\_ Company Name \_\_\_\_\_ Phone \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
E-mail address(es) \_\_\_\_\_  
Website(s) \_\_\_\_\_

### WEBSITE MAINTENANCE CAN INCLUDE:

All of these features may incur additional hourly billing. Please see below agreement formalities for your allotted hours per month per website below.

- Core security updates, Theme updates, and Plugin updates (Per Customer Request)
- Browser compatibility support for all current and industry standard desktop and mobile compatibility browsers.
- Theme compatibility support for future versions of CMS (content management system)
- Daily cPanel backups (files plus databases), providing a 30 day archive on external cloud storage. After 30 days, archive will be removed to restore space. Only applies to VPS HOSTING MAINTENANCE OPTIONS.
- Uptime Robot automated monitoring alerts of home page every 5 minutes after 2 failures to load website properly.
- Includes daily security scanning of your website to prevent malware or hacking attempts
- Security & Compliance Services. Solid security is essential when it comes to web hosting. Whether you're securing your site with an SSL, filtering for spam, or more - we've got you covered. Firewalls & VPN. Ensure business resiliency by protecting your servers from malicious Internet traffic. DDoS Attack Prevention. Real-time monitoring mitigates traffic to shield your website and server from sudden attacks. Data Protection. Server Protection. Hardened configurations provide time-saving modifications to your OS enhancing security, reliability, and compatibility. Web Application Protection. A web application firewall requires no additional hardware and delivers stability to web applications with customizable rules.
- If your website experiences a security breach such as malware and we are unable to repair it, your site will be rolled back to the last backup and patched.

### AGREEMENT FORMALITIES:

1. The above-named company (referred to as "client" in this agreement) is engaging Perdue Vision LLC, located at 3621 Quail Creek Drive Buford Ga 30519, for the hosting and maintenance of the specified websites listed on invoice.
2. Perdue Vision LLC includes the following elements (PER WEBSITE - PER MONTH) in the maintenance agreement:
  - **VPS HOSTING OPTION A.** - This option includes no maintenance (hosting only). All maintenance is billed at \$100 - \$130 per hour depending on level of support needed
  - **VPS HOSTING OPTION B.** - 30 minutes is allocated per website per month for technical maintenance updates (see bullet list above), e-mail and phone consultations. Additional time is billed at \$100 - \$130 per hour depending on level of support needed
  - **VPS HOSTING OPTION C.** - 30 minutes is allocated per website per month for technical maintenance updates (see bullet list above), e-mail and phone consultations. Additional time is billed at \$100 - \$130 per hour depending on level of support needed
  - **VPS HOSTING OPTION D.** - This option includes no maintenance (hosting only). All maintenance is billed at \$100 - \$130 per hour depending on level of support needed
  - Website content, text, images and all other content updates are considered a content management request and are included in with the **VPS HOSTING OPTION A, B and C** options.
  - Any hours not utilized at the end of the month do not roll over and can not be utilized for other maintenance or projects.
3. Fees to Perdue Vision LLC are due and payable on the following schedule: 100% of the website maintenance cost (for each website) is due before the month maintenance is to begin. A credit card on file is required for any hosting and maintenance package.
4. Perdue Vision LLC reserves the right to assign subcontractors when necessary.
5. Perdue Vision LLC does not warrant that the functions contained in these web pages or the Internet website will meet the client's requirements or that the operation of the web pages will be uninterrupted or error-free. The entire risk as to the quality and performance of the web pages and website is with client. In no event will Perdue Vision LLC be liable to the client or any third party for any damages, including any lost profits, lost savings or other incidental, consequential or special damages arising out of the operation of or inability to operate these web pages or website, even if Perdue Vision LLC has been advised of the possibility of such damages. If any provision of this agreement shall be unlawful, void, or for any reason unenforceable, then that provision shall be deemed severable from this agreement and shall not affect the validity and enforceability of any remaining provisions.

**PAUL PERDUE** CEO | paul@perduevision.com | 770.316.2812

**MATT SCHWARTZ** CUSTOM WEB DEVELOPMENT | matt@perduevision.com | 678.296.7305

**MONICA PERDUE** CREATIVE WEB DIRECTOR | monica@perduevision.com | 404.229.4240



6. The client represents to Perdue Vision LLC and unconditionally guarantees that any elements of text, graphics, photos, designs, trademarks, or other artwork furnished to Perdue Vision LLC for inclusion in web pages are owned by the client, or that the client has permission from the rightful owner to use each of these elements, and will hold harmless, protect, and defend Perdue Vision LLC and its subcontractors from any claim or suit arising from the use of such elements furnished by the client.
7. From time to time governments enact laws and levy taxes and tariffs affecting Internet electronic commerce. The client agrees that the client is solely responsible for complying with such laws, taxes, and tariffs, and will hold harmless, protect, and defend Perdue Vision LLC and its subcontractors from any claim, suit, penalty, tax, or tariff arising from the client's exercise of Internet electronic commerce.
8. In order for Perdue Vision LLC to remain in business, payments must be made promptly. If an amount remains delinquent 30 days after its due date, an additional 5% penalty will be added for each month of delinquency. Perdue Vision LLC reserves the right to charge the credit card on file for the agreed upon cost associated with website maintenance. In case collection proves necessary, the client agrees to pay all fees incurred by that process. This agreement becomes effective only when signed by Perdue Vision LLC. Regardless of the place of signing of this agreement, the client agrees that for purposes of venue, this contract was entered into in Buford GA, and any dispute will be litigated or arbitrated in Gwinnett County, Georgia.
9. Perdue Vision LLC is not responsible for search engine ranking of any client websites unless agreed upon in a separate SEO/SEM contract.
10. Perdue Vision LLC will not be held liable nor endorses any third party payment gateway feature or configuration during the execution of any project or website hosting.
11. In the circumstance that malware is detected or client requires or requests a website restoration, the date and time of the restoration image is based upon the available backup archive.
12. Domain registration, access and or DNS is the sole responsibility of the client. Any website issues arising from Domain name management issues are not the responsibility of Perdue Vision LLC, unless the client has a separate agreement with Perdue Vision LLC for domain management.
13. Perdue Vision LLC reserves the right to cancel this agreement at any time, with or without reason.
14. Perdue Vision LLC must receive client modifications or cancellations of this agreement at least 30 days prior to the renewal date of the execution of this contract. Any additional work not specified in this contract must be authorized by a written change order.
15. Terms, conditions and pricing are subject to change at any time, with or without reason. Please see updated Terms and Conditions at [perduevision.com](http://perduevision.com).
16. Client will automatically be billed on a monthly, quarterly or annual basis per the selected hosting and maintenance plan and agreements will automatically renew with the same conditions unless Perdue Vision LLC or the Client provides a written request within 30 days of the expiration of this agreement. If Perdue Vision LLC or the Client do not provide a written request regarding this contract, a new annual agreement will begin adhering to the current terms and conditions outlined on [perduevision.com](http://perduevision.com). E-mail cancellations must come from the contact e-mail address registered (in this agreement). Cancellation does not absolve client of any outstanding financial obligations to Perdue Vision LLC past due or future. If payment for the selected plan is not received within 30 days of the due date, Perdue Vision reserves the right to cease all service and terminate all client data.
17. Perdue Vision LLC requires full cooperation and responsive communication with the client. If contact information changes, Perdue Vision LLC needs be informed of change to ensure continued maintenance and adherence to this agreement. All issues or questions pursued by Perdue Vision LLC must be responded to by said contact within 5 business days to ensure optimum maintenance agreement contract adherence.

The undersigned agrees to the terms of this agreement on behalf of his or her organization or business.

### Client Authorized Signature

Name \_\_\_\_\_ Date \_\_\_\_\_ Title \_\_\_\_\_

### Perdue Vision LLC (Authorized signature)

Owner Perdue Vision LLC

Name William J. Perdue III Date 1/14/2019 Title \_\_\_\_\_

**PAUL PERDUE** CEO | [paul@perduevision.com](mailto:paul@perduevision.com) | 770.316.2812

**MATT SCHWARTZ** CUSTOM WEB DEVELOPMENT | [matt@perduevision.com](mailto:matt@perduevision.com) | 678.296.7305

**MONICA PERDUE** CREATIVE WEB DIRECTOR | [monica@perduevision.com](mailto:monica@perduevision.com) | 404.229.4240